

## Quality Policy

- A global provider of products, services and solutions to industrial, military, aerospace and commercial users of electronics while guiding innovators, today and **5 years out**.
- All customers and suppliers are provided with products, services and support that conform to mutually determined requirements and standards.
- Each employee is responsible for his or her role in attaining the goals and targets for the **relevant business area** and these goals and targets are reviewed periodically. ***Each employee shall maintain quality awareness in every activity and comply with the requirements of the quality management system.***
- All employees are encouraged and empowered to propose ways to ***continually improve the effectiveness of the quality management system*** through the sharing of ideas and expertise.

## Quality Objectives

- **Achieve 97% On Time Shipping of orders to our customers (Converge only)**
  - Measures timeliness of order processing in the shipping process
- **Achieve 99% Error-Free Shipments**
  - Measures accuracy of shipments, execution, and quality of Converge processes to meet customer requirements
- **Achieve Zero Escapements of Counterfeit Product**
  - Measures the ability to effectively source and inspect product to prevent fraudulent/counterfeit parts from being shipped to customers